

Burgundy Estate / Cape Winelands Helderberg / Northern Suburbs



29 May 2020

Dear Owner / Resident,

Minister of Cooperative Governance and Traditional Affairs Nkosazana Dlamini-Zuma released the regulations governing lockdown Level 3 on Thursday the 28<sup>th</sup> May 2020. The entire country will move to Level 3, regardless of whether it is a Covid-19 hotspot. However, additional restrictions may apply for districts with a high level of infections.

As of Monday, 1st June 2020 the national coronavirus alert level will be lowered from Level 4 to Level 3 with the Level 3 Risk Adjusted Strategy having been Gazetted on the 28th May 2020. Please refer to the helpful information below on the differences between Level 4 and Level 3 as well as the various permissions and restrictions of Level 3.



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### South Africa Alert Level 3

Special measures will apply in hotspot areas, with more than five infections per 100,000 in the population:



There will be certain restrictions on movement in hotspot areas



Each hotspot will be linked to testing and quarantine facilities, and additional hospital beds



Dedicated, multidisciplinary teams will be deployed to contain the outbreak



All contacts will be traced and isolated to prevent further transmission



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### South Africa Alert Level 3

**Hotspots Tshwane** Johannesburg Ekurhuleni Ethekwini Nelson Mandela Bay **Buffalo City** Cape Town West Coast Overberg Cape Winelands Chris Hani iLembe 24 May 2020

WHATSAPP SUPPORT 0600 123 456 **EMERGENCY NUMBER** sacoronavirus.co.za





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#### SUMMARY OF ALERT LEVELS

ALERT LEVEL 4	ALERT LEVEL 3		
Extreme precautions to limit community transmission and outbreaks, while allowing some activity to resume.	Strict precautions to keep transmission low, and additional measures to contain outbreaks in hotspots.		
😤 SECTORS PE	RMITTED		
All essential services, plus a limited number of sectors with a low rate of transmission and high economic or social value.	All economic activity is permitted, with a few exceptions where the risk of transmission is high.		
RETAIL PERN (including stores, eCommerce	AITTED and informal traders)		
All essential goods, as well as educational books,	All retail permitted, with strict health protocols in place.		

### **⊚** MOVEMENT

You must remain at home except to go to work, do shopping where necessary, or seek medical

No inter-provincial movement of people, except to return to usual place of residence, for transportation of goods and exceptional circumstances (e.g. funerals).

Curfew in place between 8pm and 5am, except for essential workers.

Walking, jogging and cycling permitted between 6am and 9am, but not in groups.

You must remain at home, except to travel to work, purchase goods, seek medical care or attend schools and universities when these reopen.

Additional restrictions on movement apply in hotspot areas.

There is no curfew on the movement of people.

Exercise permitted at any time during the day, but not in groups.



### **GATHERINGS**

All public gatherings are prohibited.

All public gatherings are prohibited.



### TRANSPORT

Passenger rail, bus services, taxi services, e-hailing and private motor vehicles may operate subject to directions.

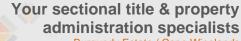
All public transport may operate subject to directions, as well as limited domestic air travel for work purposes.



### **EDUCATION**

Directions issued by the Minister of Basic Education and Minister of Higher Education, Science and Innovation.

Burgundy Estate - T // +27 (0)21 558 2320 - F // +27 (0)21 558 1339 - Suite 53, Burgundy Est. Clubhouse, Viridian Street, Burgundy Estate, 7441 Private Bag X6, Panorama, 7506 | Cape Winelands - T// +27 (0)21 882 9061 - F// +27 (0)21 882 9062 - Dorp Street, Stellenbosch, 7600 - PO Box 856, Stellenbosch, 7599 | Helderberg - T// +27 (0)21 883 906 - F// +27 (0)86 512 0984 - 6 Pickle Street, Strand, 7140 - PO Box 715, Strand, 7139 | Northern Suburbs - T// +27 (0)21 981 8090 - F// +27 (0)21 981 7998 - Unit 3 Bracken Manor, Paradys Street, Brackenfell, 7560 - PO Box 1168. Brackenfell, 7561



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#### Level 3 lockdown

Here's what is allowed under South Africa's Level 3 Covid-19 restrictions.



#### WHAT'S ALLOWED



Domestic workers will be allowed to return to work



Sales of hot food in stores will resume. People will also be allowed to pick up food from stores. Drive-throughs will also be open



Professional non-contact sports will be permitted



Places worship including churches and mosques will be allowed to reopen, adhering to strict hygiene protocols and at maximum capacity of 50 people.



Domestic air travel for business travel will be allowed



Liquor sales will be permitted Monday to Thursdays from 09:00 to 17:00



All construction will now be allowed



All clothing sales



All household appliances sales



Exercise will be permitted between 06:00 and 18:00 - as long as does not take place in groups



Wholesale and retail, including spaza shops, will be allowed to completely reopen

Source: National Coronavirus Command Council

Graphic: RUDI LOUW

### Level 3 lockdown

Here's what is not allowed under South Africa's Level 3 Covid-19 restrictions.



#### WHAT'S NOT ALLOWED



No social gatherings



No interprovincial travel, unless under strict conditions



Mask wearing will remain compulsory



High-risk economic activity such as restaurants, pubs, lodges and hotels remain closed



The sale of Tobacco products will remain prohibited



Gyms and fitness centres to remain closed



Conferences events and gatherings



Hotels and accommodation for leisure



Hairdressers and beauty services may not operate

Source: National Coronavirus Command Council

Graphic: RUDI LOUW



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#### **HOW CAN I HELP?**

#### **Burgundy Estate Food Distribution Initiative**

There are many living within Burgundy Estate who, due to financial constraints during this time, are struggling to make ends meet. Families are unable to buy food, electricity, and essentials for day-to-day living. A member of the community has started this initiative in which he will ensure that all items donated are collected and are distributed to those in need. If you would like to contribute to this initiative, we kindly ask that the following items be purchased, for example:

- Non-perishable food items (oil, tinned food, sugar, soup packs, maize meal, rice, pasta etc.)
- Toiletries (soap, toothpaste, toilet paper, sanitary wear, nappies etc)

Peter Allen, Burgundy Estate Security Manager, has offered to accept your donations, at his office on the corner of Tygerberg Valley Road and Indigo Drive, within Burgundy Estate. Peter Allen will be available from 07:00 till 12:00, Monday - Friday, to receive the goods.

Please ensure that the goods you deliver are placed in a plastic bag/holder for easy handling and distribution.

Peter Allen can be contacted on 083 272 5058 between the times of **09:00 till 12:00**, **Monday - Friday**. Kindly inform him that you will be delivering the goods and an approximate time so that he is aware. All items are to be placed in the back of his vehicle parked outside of his office, a white Ford Ranger bakkie, to ensure that there is no person to person contact.

The member informs, "all donors will be anonymous, and we will also respect the pride of those receiving your contributions by keeping their details private."

We would like to thank those for contributing to this community initiative.

Should you know of anyone less fortunate, <u>outside of Burgundy Estate</u>, who requires a food parcel, you may request assistance for them from the following contact details as issued by the Western Cape Government:

**Call** 0860 142 142 from 07:00 am to 7:00pm Monday to Sunday 0800 220 250 from 07:30am to 4:30pm Monday to Friday

Or

send a Please call me to 079 769 1207 from 09:00am to 4:00pm

Members of the public should please carefully read the qualifying criteria and details around the vetting process before filling in the form supplied by your local ward. The food relief parcels are limited in number and will only be dispensed once a social worker has approved the application.

#### Qualifying criteria:

Households affected by Covid-19 infections in the following instances:

- A member/s of the family tested positive for the virus and they are in quarantine in their homes
- A household where a member of the family tested positive for the virus and where they have insufficient means to sustain themselves during the lockdown period.
  - A person who is on medication or who suffers from a chronic illness has insufficient means to sustain themselves and was assessed and referred by a local clinic or registered health practitioner.



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A person and their household who have insufficient means to sustain themselves during the lockdown period who
was referred by a registered humanitarian relief agency, registered NPO or a municipal manager, and assessed by
DSD. In this instance, persons not yet in receipt of SASSA grants, including the elderly, child-headed houses, grant
awaiting beneficiaries will be prioritized.

Please find a list of Frequently Asked Questions below – applicable during Alert Level 3:

#### 1. What will happen if I don't obey the lockdown regulations?

Anyone who does not adhere to the restrictions on movement will be guilty of an offense and on conviction, will be liable to a fine or to imprisonment for a period not exceeding six months or to both such fine and imprisonment. If you are stopped, supply your reason for leaving home which should be accepted if in line with the permissible reasons to leave home. Your employer must provide you with a permit, in writing, in the prescribed form, to leave your residence to perform an essential service. This permit must be shown to the enforcement officer when you are stopped after leaving home to perform an essential service. If arrested, you should be afforded all the normal rights. A State of Disaster should by definition be implemented in a manner consistent with the Bill of Rights.

If you notice fellow residents not adhering to the lockdown regulations, please report them, immediately to District Watch on 021 559 3024. District Watch will contact the SAPS for assistance if necessary.

#### 2. Useful Contact Numbers and Informative website

Be sure to visit the website <u>www.lockdownbozza.co.za</u>, this website only reports on Government issued lockdown do's and don'ts and is a helpful guide when needing a guick reference.

# COVID - 19 PANDEMIC CALL CENTRES AND HOTLINES



Coronavirus Hotline: 0800 029 999	National Crisis Line: 0861 322 322	South African Police Service: 08600 10111	Reporting undue price increases: 0800 141 880	Child Line: <b>0800 055 555</b>	Department of Home Affairs: 0800 601 190
Persons with Disabilities: SMS 'help' to 31531	Support to SMMEs in distress: 0860 663 7867	AIDS Helpline: 0800 012 322	Department of Trade and Industry: 080 000 6543	Suicide Helpline: 0800 567 567 or 0800 456 789	Department of Wate and Sanitation: 0800 200 200
GB VF - Related service complaints: 0800 333 177	PostBank Call Centre: 0800 53 54 55	Gender-based Violence Command centre: 0800 428 428 0R *120*7867# (free)	UIF Call Centre: 0800 030 007	Family Violence, Child Protection and Sexual Offences Unit: 0800 150 150	Department of Tourism: 0860 868 747
National Institute for Communicable Diseases: 0800 029 999	Women Abuse Helpline: 0800 150 150	National Human Trafficking Helpline: 0800 222 777	SASSA Call Centre: 0800 60 10 11	Presidential Hotline: 17737	WE ARE HERE TO HELP











#### Official WhatsApp Help Service

Send HI to 0600 123 456 on WhatsApp.

South African Police Service (SAPS)

08600 10111

National Institute for Communicable Diseases (NICD)

0800 029 999

Report illegal price increases

0800 141 800

Assistance for small businesses

0860 663 7867

#### 3. Will wearing a mask protect us from contracting the virus?

Wearing a mask will provide you with some extra protection from the virus if and when it is air-borne. However, it will not replace good hygiene practices, such as washing your hands often for at least 20 seconds, sneezing and coughing into a tissue or your elbow, avoiding touching your face, staying at least 1,5m away from others and staying home if you are unwell.

#### 4. When and where should we wear a mask?

You should wear a mask when leaving your home and coming into contact with people outside of your home, such as on public transport, when shopping and when attending essential services.

Wash your hands first before putting on your mask. Make sure that it fits securely over your nose and mouth. Do not fiddle with

the mask while wearing it. Only touch the straps when removing the mask and place it into a container or plastic bag until you can wash it. Wash your hands immediately after removing your mask. After washing your mask, dry it in the sun and iron it to ensure that it is properly disinfected. Do not share masks.

#### How to use a cloth mask safely:







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**WASH** 

your hands and often your mouth and nose to avoid contamination

**COVER** 

and bin used tissue

with a tissue or sleeve or mouth with unwashed frequently touched when coughing or sneezing

**AVOID** 

touching eyes, nose, hands

**CLEAN** and disinfect objects and surfaces







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5. Are we allowed to exercise/jog/ walk our dog on the common property or within the surroundings of our complex/ estate?

**YES.** You are currently allowed to <u>exercise</u>, <u>walk</u>, <u>run or cycle</u>, <u>ONLY</u> between the hours of <u>06h00am to 06h00pm</u>. This may not be done in organized groups and each person MUST wear a cloth face mask. Dogs may accompany you.

#### 6. Is our helper/ cleaner/ nanny/ gardener allowed to return to work?

Domestic Workers and Gardeners are permitted to return to work. The employer is responsible for screening the employee/s and to ensure that they observe the prescribed hygiene protocols and social distancing measures. Please assist by issuing your workers with a Form 2 Permit for identification purposes.

#### 7. Can children be moved between co-holders of parental responsibilities and rights?

Children can move between co-holders of parental responsibilities and rights:

- 1. If the parents and/or caregiver are in the same metropolitan area or district municipality, ONLY if such parents and/or caregiver is in possession of a court order, a parental responsibilities and rights agreement, registered with the family advocate or a permit issued by a Magistrate;
- 2. If the parents and/or caregiver are in different metropolitan areas or district municipalities or provinces, ONLY if such parents or caregiver is in possession of a permit issued by a Magistrate.

#### 8. Are schools re-opening on the 1st June 2020?

Only grades 7 and 12 learners are to return to school on the 1<sup>st</sup> of June 2020. It has not yet been announced or confirmed when other grades are permitted to return to school.

**BASIC EDUCATION** 



### CLASSROOM HEALTH AND SAFETY MEASURES



Sanitize classroom prior to start of school day



Sanitize hands on entering of classroom



No **clustering** of desks in classrooms



Limit movement of learners between classes

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#### 9. Am I allowed to visit/converse with my neighbours within my complex/estate or on the common property?

No. No recreational travel or meeting of friends or family is allowed. Residents are only permitted to leave their homes for work, emergencies, or to purchase/ collect essentials, such as food and medicine. Social gatherings of any kind are discouraged. Reports have been received of neighbours having social braai's, children playing in groups – this is not permitted – please refrain from such practices. According to NAMA, the National Association of Managing Agents, legal opinion supplied:

- 7.1. No occupiers may have any visitors (from outside the complex) on any part of the complex premises including the units.
- 7.2. No occupiers may have any visitors (from inside the complex) in their units.

#### 10. Public Gatherings

Public gatherings of any kind (including meetings – such as Trustee meetings, Special Meetings and Annual General Meetings) are also prohibited.



#### As per the Government Gazette issued 28 May 2020:

37. (1) All gatherings are prohibited except a gathering at (a) a faith -based institution, which is limited to 50 persons or less, depending on the size of the place of worship: Provided that all health protocols and social distancing measures are being adhered to as provided for in directions that must be issued by the Cabinet member responsible for cooperative governance and traditional affairs: (b) a funeral, subject to regulation 35; (c) a workplace for work purposes; (d) an agricultural auction, subject to directions issued by the Cabinet member responsible for agriculture: or (e) a professional non -contact sports match, which may only include players, match officials, journalists and medical and television crew, as per directions issued by the Cabinet member responsible for sport after consultation with the Cabinet member responsible for health. (2) An enforcement officer must, where a prohibited gathering takes place (a) order the persons at the gathering to disperse immediately: and (b) if the persons refuse to disperse, take appropriate action, which may, subject to the Criminal Procedure Act, 1977 (Act No. 51 of 1977), include the arrest and detention of any person at the gathering.

#### 11. Is the delivery of take-aways/ hot/ cooked food permitted?

Residents may now have hot/ cooked food delivered to their homes. Drive-throughs at fast food outlets are now also open for the collection of meals. Unfortunately, dining inside a restaurant/ fast-food outlet is still not permitted.

#### 12. Are we allowed to tend to our gardens and spend time on our patios/balconies during the lockdown?

According to NAMA, the National Association of Managing Agents, legal opinion supplied - If you have a patio, balcony, or garden that forms a part of your Exclusive Use Area (EUA), you are permitted to spend time in these areas.

#### 13. Are tenants/ occupiers permitted to move premises under level 3?

Persons are now permitted to move residence as long as they own an affidavit which corresponds with Form 6 of Annexure A of the Government Gazette issued on 28 May 2020.

14. Are we allowed to continue with renovations/maintenance within our property and/ or on the common property?

Construction and general maintenance activities are permitted under alert level 3. Contractors and Service Providers should ensure that their employees have been screened and that they undertake to comply with the prescribed hygiene and social distancing protocols. Please make your contractor or service provider aware of Regulation 47 which requires, amongst other requirements, the appointment of a designated Compliance Officer. As long as any contractors or service providers have the



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required permits and certificates and they adhere to strict health regulations such as wearing gloves and masks, sanitizing equipment, and company vehicles and maintaining social distance they will be permitted to carry out work within the complex/ estate.

## 15. Are we allowed to use the communal amenities now (such as a swimming pool, playground, clubhouse, braai area)?

Common property amenities may still not be used under any circumstances during the Level 3 Lockdown.

#### 16. Are we able to take our refuse out to the refuse room?

Residents may take their refuse out to the refuse room. It is recommended that refuse is placed into 2 bags instead of one. When taking out your refuse keep your distance from other residents and wear a mask and gloves if available. Be sure to place the sealed refuse bag inside of the black bins supplied. Please do not place the bags on the floor or on top of the bins this will attract pests and is unhygienic practice. There are limited services available at all complexes during this time and we require the assistance of all residents to adhere to the rules. Residents must sanitize their hands after having opened the refuse bins.

#### 17. If we have communal washing lines in our complex/ estate, are we allowed to use them?

According to NAMA, the National Association of Managing Agents, legal opinion supplied – communal washing lines may not be used as these form a part of the communal amenities. We do not wish to prescribe to residents however request that all use their discretion and if they do use the washing lines to do so at their own risk. We recommend that residents sanitize the washing lines before and after use with an alcohol sanitizer or antibacterial agent such as Savlon / Dettol.

#### 18. Are deliveries permitted?

Yes, this is permitted. For those complexes where security is controlling the access, sufficient proof in the form of Government approved documentation is required for any home deliveries to your door ie. medical supplies, food deliveries, furniture and other courier items. Documents required will include a Form 2 Permit and company CIPC document (if applicable).

For more information visit www.sacoronavirus.co.za





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#### THE PHASED APPROACH

It is important to remember that for the alert level to be lowered again, we all need to abide by the permissions and restrictions as mentioned above. By staying home and maintaining social distancing when out in public we aim to reduce the rate of transmission. Once the rate of transmission is reduced in our province then the National Command Council will be able to review and amend our alert level accordingly.



### A phased easing of the lockdown



As the full national lockdown ends, South Africa will shift to a system of alert levels at the provincial and, in some cases, the district level.

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Clear criteria based on the rate of infection as well as health system capacity will be used to determine the alert level in each area. Where the alert level is lower, economic activity can resume more quickly.



The National Command Council will review the alert level at each meeting, and will impose a lower or higher level as necessary.



Many restrictions on public life and gatherings, as well as higher-risk activities. will remain regardless of the alert level.





### How the alert system works





The level of alert at any given time will be decided based on the rate of transmission, as well as the capacity of the health system to provide care to those infected.

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Different parts of the country may be at different levels simultaneously.



It is possible to move up and down levels, as well as to skip levels if necessary.



**Essential goods** and services will continue to be available at all levels.



Some precautions will remain in place at all levels, including social distancing guidelines and safe hygiene practices





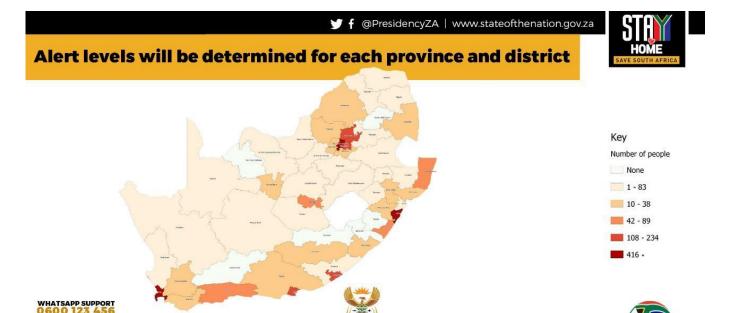


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REPUBLIC OF SOUTH AFRICA

#### **Summary of alert levels**



ALERT	ALERT	ALERT	ALERT	ALERT
LEVEL	LEVEL	LEVEL	LEVEL	LEVEL
5	4	3	2	1
Drastic measures to contain the spread of the virus and save lives.	Extreme precautions to limit community transmission and outbreaks, while allowing some activity to resume.	Restrictions on many activities, including at workplaces and socially, to address a high risk of transmission.	Physical distancing and restrictions on leisure and social activities to prevent a resurgence of the virus.	Most normal activity can resume, with precautions and health guidelines followed at all times.  Population prepared for an increase in alert levels if necessary.

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It is important to note that there are still restrictions on public life and social gatherings regardless of the alert level. Essential goods and services will remain available at all alert levels. The elderly and those with pre-existing health conditions are advised to remain at home and continue to take additional precautions to isolate themselves. We would also like to encourage all residents to please stay home and to only go out when absolutely necessary.

Should you have any further questions or concerns during the lockdown, please do not hesitate to contact us and we will be happy to assist you. Marite Property Administrators will make information available as and when we receive this.

We appreciate your co-operation and patience during this trying time,

Kind regards,

Marite Property Administrators



# STAY HOME STAY SAFE SAVE LIVES