

May 2020

Interrupted water supply and poor pressure

Dear Owner/Resident,

Hereby we wish to provide you with updated feedback following the notice issued on 28 April 2020 regarding this pertinent matter.

Marite Property Administrators has proceeded in contacting 2 of the Heads within the Water and Sanitation Department of the City of Cape Town, requesting that a thorough investigation and inspection be conducted to determine the cause of the intermittent and interrupted supply of water and low water pressure within Burgundy Estate.

The Department Engineer and his team were on site today and as the low pressure was found in various areas throughout the estate, they were unable to pin-point any one particular area to inspect. This has lead to the conclusion that a thorough investigation of the entire estate will be required.

The Engineer has requested a copy of the Master Plan of Burgundy Estate from council and once obtained his team will start with the comprehensive task including:

- Testing all Fire Hydrants on the Public Open Spaces
- Testing all valves and filters found throughout the estate (ie.opening and closing all, to determine whether any are perhaps faulty/blocked or not functioning efficiently)
- Testing to determine if any leaks can be found

This task will be timeous and the team is unfortunately not able to provide us with an estimated completion date.

We will continue to follow up with them on their progress and provide further information as and when this has been supplied to us – based on council's findings.

Should any resident have any further queries concerning this matter, please do not hesitate to contact us at 021 558 2320 or burgundy@marite.co.za

Kind regards,

Marite Property Administrators
OBO - Burgundy Estate Master Homeowners Association